*Strengthening My Recovery,* **Tech Scheduler Report,** 7/19/2021, Robert F

**Service Schedule**

* Key Holder: all positions filled 14 / 14 and 1 coordinator
* Tech Host: all positions filled 7 / 7
* **Host/Moderator** (H/M): 6 breakout rooms – 61 out of 76 positions filled – **need is Monday and Friday**. H/M training Sunday ongoing
* **Greeter:** 6 out 14 filled, **need for 1 coordinator**
* service spotlight continues – rotating announcements

**Attendance**-Zoom account usage

* # different weekly meetings: 3
* # total weekly meetings: 9
* maximum number of meetings in 1 day: 2
* Zoom max 500 – #daily participants: 137 to 229

**Other**

* 1 participant sent positive feedback: *service people are awesome! They are generous, unique, tender, hard-working, and they teach me every day.*
* Tradition 6: An ACA group ought never endorse, finance or lend the ACA name to any related facility or outside enterprise, lest problems of money, property and prestige divert us from our primary purpose.
  + +-5 times a month a person is using the ACA SMR website to market their products/services by creating a service interest that sends an email to ACA Service that includes product/service information in the Comment Message section. Samples of these emails were sent to the webmaster. The webmaster said this is a Spam-Bot and added security to prevent this-Captcha form.
* 2 participants were helped with technical issues by helping with diagnosis and next step: 1 not joining break-out room and 1 loses connection and is locked-out after 7:35 am.