

Service Report Jim R. and Will B., *Co-Secretaries*

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Priorities

Our original priority was the maintenance of a functioning system. Members would find training, sign up for service and manage their schedules. The system was supported by a Sign-up Form and a Weekly Schedule, found on our website.

Our focus is expanding. We are looking for ways to support the members who are volunteering. This includes opportunities for service members to discuss with one another the complexities and challenges in being of service.

The Schedule and Sign-up

The Schedule (linked below) still calls for at least 9 members to be of service daily:

- a Tech Host, one Meeting Chair, 6 additional Room Hosts and a Newcomer Greeter.

Throughout most of the week, 7 breakout rooms are scheduled. Room 8 is open for trained members who would like to host a room, on a day-by-day basis. On occasion the Tech Host may seek a 9th Room Host. Members will find the Sign-up Form on our website. They may sign up either for training, or they can list their desires and availability to do service.

The Service Support Team

The Service Support Team met. We first discussed ground rules for the initial and subsequent meetings, which, beyond the general guidelines of the morning meeting included:

- Raising hands to be recognized (as needed or on request)
- Timed shares – 2 minutes; everyone has a first chance to speak
- Agenda items – anyone may add, prior to or during the meeting (a 'New Ideas' space)

The Team will meet up to 2x a month, date and time to be determined. Our meetings will be for 45 min, with a possible 15 min extension. (this may be reviewed).

The Team reviewed the Service Team Co-Secretary position description. We identified our authority to establish practices and documentation that will support our described mission. We also found our title problematic – since everyone doing service at SMR is described as on the 'service team.' In advance of a change in the Position Description, we are using the terminology – Service Support Team

Service on the 7s

On March 17th we initiated our Service Sessions – round table discussions about service. The Sessions are planned to be held on the 7s – the 7th, 17th and 27th of each month. These meetings are held in a breakout room shortly after the morning meeting. All are welcomed to attend, though the focus is more on the questions and concerns of those doing service, as opposed to introducing members to service opportunities.

Strengthening My Recovery (ACA WEB0120)

The initial Session included discussions about hosting a room with no one on video and becoming comfortable with great lengths of silence. There was also discussion about cross talk – how is it addressed.

With few exceptions, the purpose of the Service Sessions is not to prescribe a fixed practice. Members are offering their insights and experiences. If a more formalized, uniform policy were to be desired, it would be brought through the Group Conscience process. Until then, these meetings will, in effect, raise the conscience of the group to understand and achieve better practices.

Looking Ahead

We will continue our Service Sessions, where members can raise questions or make observations about their service challenges. Members may ask the group for guidance. And members curious about doing service may find some insights.

We could consider looking at the Service Sessions as a place to gather information that we might offer to the larger fellowship through the World Service Organization. For example, a FAQ sheet. Perhaps information particular to online/Zoom meetings.

At the March 18th Position Description meeting, a motion was passed to have the Service Support Team initiate and oversee development of a Newcomer Greeter Script. We have are addressing this request.

We may consider preparing a Service Survey of our members. We would want to have a clear purpose. This is likely to be months away. We are also looking at the Service Contact list – the purpose, the access, the challenges of updating.

On the Website

A link to the weekly **Service schedule** is found at: <https://www.acamorning.org/the-smr-service-schedule/>

To **Sign-Up** for training or to do service go to: <https://www.acamorning.org/sign-up-here-for-service/>

A description of the **Service positions** may be found at: <https://www.acamorning.org/service-2/service/>

The monthly reports are posted on the ACA Morning website, under Our SMR Meeting – Reports.