Service Report 04/17/2023

Strengthening My Recovery (ACA WEB0120)
Co-Secretaries: Boaz and Krista
Service Team Members: Conrad, Pam N., Will B.

Report given in accordance with the position description decided on by Group Conscience. A description of the co-secretary position can be found on the website at:
https://www.acamorning.org/service-2/service/

Create, maintain, and lead a small team
- Met multiple times with service team members
- Assessed format of first three Room Host Roundtables and invited a Room Host to facilitate the April roundtable with the support of service team members

Inviting people to perform service
- Continued to announce specific service needs daily in Zoom chat
- Communicated service needs and upcoming training and Room Host Roundtable to Communications team for inclusion in newsletter

Training
- Continued to encourage and support new Newcomer Greeters as role does not require official training
- Held Room Host training once on Saturday, April 15
- Committed to holding another Room Host training session in May, date TBD
- Trained a new Tech Host who is now scheduled for Saturdays
- Confronted repeated Zoom bombers successfully over several days by communicating and coordinating strategy with Tech Host team

Scheduling
- Updated the SMR Schedule to reflect current week by Sunday evening of each week
- Responded to Service emails regarding scheduling within 24 hours most most of the time

Connecting
- Emailed or spoke with Service members one on one when requested
- Communicated service-related information to the Communication Team for inclusion in the monthly newsletter
- Confronted a safety/service issue that was being addressed outside of SMR Group Conscience by a safety committee not elected by Group Conscience employing a process not decided on by Group Conscience - emails are included on this Service Report. We believe all emails have been captured.

Zoom account settings
- Continuing to research the inners workings of closed captions (Participant requested) with a mind to security

Additional information

A link to the weekly Service schedule is found at:
https://www.acamorning.org/the-smr-service-schedule/

To Sign-Up for training or to do service go to:
https://www.acamorning.org/sign-up-here-for-service/

The monthly reports are posted on the ACA Morning website, under Our SMR Meeting – Reports.