Report Service Structure Team for BM Oct 15th 2026

As we decided to take a pause until January 2027 this report is an overview of our processes and work so far.

The Service Structure Ad Hoc Committee was formed at a Business Meeting October 2025 in order to **review the meeting's service structure** for more transparency.

For the last months we have now regularly been a team of 4, meeting every 2nd & 4th Monday of the month at 10amEST/4pmCEST, usually for about an hour, in an SMR breakout room.

We ….

…. worked on identifying the needs of the group – drawing on experience of former service members – parallel increasingly connecting with our Healthy Service Meetings on 7th and 24th of each month

...… reflected on the inter-dependendance of service issues, i.e. no webmaster means big challenges in updating information and communicating, no clarity on procedures leads to misunderstandings, etc. -

… decided to dedicate some of our time to the request for service announcements that was voted for in a proposal process at the beginning of the year – we have succeeded in implementing regular verbal service announcements every first week ot the month – the process has also shown that future proposal procedures need to include plans for how to proceed after voting

… started to go through existing service descriptions on the website, comparing them with current service practice – in adapting and simplifying descriptions it became clear that the original structure does not represent current practice

… realized that, in spite of and besides obvious gaps in fields of service, a successful practice of open structures of service in SMR has been taking place e.g. in the daily service coordination – recently the forming of a website team as a result of the longtime challenge of not finding a web servant

… discussed the practice and realization of a team approach – the importance of creating guidelines, honoring traditions, differentiate areas that might need traditional approach of service duration, elections, etc

At this point we feel the need to get back to the group for information, feedback and input on the idea of a team approach which in our understanding provides many possibilities to make service more attractive and accessible. It seems to be an approach that suits the needs of our growing group of participants around the globe. We are aware that a lot of more details need to be considered and worked on, this is a first step in getting more clarity on what members of our group have to say :)

A proposal will be put on the website beginning of November … three weeks for comments ….

The Service Structure Team will meet again January 2027 to decide on next steps depending on the feedback and outcome of the proposal.